



**Founded:** 1987

**Executive Team:**

Michele Jackson, Executive Director  
Jenny Luciano, Development Director  
Scott Flesher, Finance Director  
Brian Greenberg, Ph.D., Director of Programs & Services

**Contact/Administrative Office:**

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**Tax I.D.#:** 77-0160469

**About Shelter Network:**

Shelter Network is a Bay Area nonprofit organization with a proven track record of helping homeless families and individuals return to homes of their own. Shelter Network provides emergency shelter, transitional housing, counseling, and support services to help individuals and families break the cycle of homelessness. Each year Shelter Network serves more than 3,500 homeless adults and children on the Peninsula and provides over 183,000 nights of shelter. Every year over 97% of the families and individuals who complete Shelter Network's transitional programs succeed in returning to permanent housing.

**Shelter Network Locations:**

- First Step for Families, San Mateo
- Haven Family House, Menlo Park
- Redwood Family House, Redwood City
- Family Crossroads, Daly City
- Maple Street Shelter, Redwood City
- Vendome Hotel, San Mateo
- EPA House, East Palo Alto
- Bridges and Follow-Up Programs, Several Sites
- Motel Voucher Program, Several Sites

**Type of Shelter Provided:**

1. **Short-term transitional housing** (immediate housing and services for up to 60 days)
2. **Transitional housing** (housing and services for up to 6 months, while searching for apartments and jobs)
3. **Longer-term transitional housing** (rental assistance and case management for up to 1 year, while completing job training or community college programs).

**Support Services Provided:**

Support services at Shelter Network locations include shelter and food, comprehensive support services including: one-on-one case management, life skills workshops, a children's program, a mandatory savings program, health care referrals, job and housing search assistance, and a year-long follow-up program. At the family programs in Menlo Park and San Mateo, families also receive free on-site licensed child care for toddlers and preschoolers.

**Volunteers:**

There are several hundred active volunteers and thousands of on-call volunteers who help with programs, special projects, administrative assistance fundraising, tutoring, hosting or teaching activities, parties and celebrations.

**Funding:**

Shelter Network continuously strives to maintain a diverse funding base in order to insure the long-term sustainability of its programs. Approximately 60% of our operating budget comes from federal, state, county and city grants and approximately 40% comes from private foundations, corporations, local businesses, community groups and individuals. Over 80% of Shelter Network's income is used for direct program costs.